



RAN - 2201001005010002

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**Bachelor of Social Work (Sem. V) Examination October - 2023**

**Foundation : 1 Compulsory Interactive English - V**

**[ Total Marks: 50**

**સૂચના : / Instructions**

(૧)

નીચે દર્શાવેલ નિશાનીવાળી વિગતો ઉત્તરવહી પર અવશ્ય લખવી.  
**Fill up strictly the details of signs on your answer book**

Name of the Examination:

☛ **Bachelor of Social Work (Sem. V)**

Name of the Subject :

☛ **Foundation : 1 Compulsory Interactive English - V**

Subject Code No.: **2201001005010002**

Seat No.:

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Student's Signature

**Q.1 Short Questions (MCQ)**

**(10)**

- (1) The interchange of information is done through pre-defined channels in
  - a) Informal communication
  - b) Formal Communication
  - c) Cluster chain communication
  - d) Gossip chain communication
  
- (2) "Grapevine communication" is another name of:
  - a) Probability communication
  - b) Upward or bottom-up communication
  - c) Formal communication
  - d) Informal communication
  
- (3) The most reliable type of communication is
  - a) Informal communication
  - b) Non-verbal communication
  - c) Formal communication
  - d) Group communication
  
- (4) The evidence of formal communication is
  - a) Written documentary
  - b) No evidence
  - c) Face to face meetings
  - d) Telephones

- (5) Advantage of informal communication is
- Employees can discuss work problems
  - Saves time
  - Saves cost of the organization's
  - All of the above
- (6) Systematic flow of information occurs in
- Formal communication
  - Informal communication
  - Interpersonal communication
  - Intrapersonal communication
- (7) Disadvantage of Informal communication is
- Time consuming
  - Fast speed
  - Less reliable
  - Spread of rumors
- (8) Distortion due to long chains occur in
- Verbal communication
  - Grapevine communication
  - Formal communication
  - Mass communication
- (9) Voice expressions can be judged by:
- Vocals
  - Tone of voice
  - Speed of voice
  - Words selection
- (10) You speak fast when there is:
- An emergency
  - An urgent work
  - Exciting news
  - All of above

**Q. 2 Write short notes on any two of the following. (14)**

- "Cultivating a Lifelong Love for Reading: Motivation and Engagement"
- "The Importance of Active Listening"
- "Enhancing Communication Through Effective Listening"
- "Building Stronger Relationships with Good Listening Skills"

**Q. 3 (A) Conversation writing.**

**(16)**

Conversation writing between of shop owner and customer:-

(Good morning! Of course, we have a wide selection of children's books. Is she into adventure, fantasy, or maybe something educational? Certainly! One of the recent favorites among kids her age is "The Lost Chronicles: Quest for the Enchanted Amulet." It's been flying off the shelves. Would you like me to grab a copy for you? Absolutely! We have a great range of puzzle books, coloring books, and even some DIY craft kits. Let me show you a few options. [The shop owner proceeds to show the customer a selection of activity books, and they discuss different options.] Of course, I'd be happy to! Is there a specific gift wrap design you prefer? You're very welcome! I'll wrap these up for you right away. Is there anything else you need today? It was my pleasure. I hope she has a wonderful time with her new books and activities. If you ever need more recommendations in the future, don't hesitate to visit us again. Have a great day! [The shop owner proceeds to wrap the gifts while the customer prepares to make the purchase.]

Customer: Good morning! I'm looking for a gift for my niece. She loves books. Do you have any recommendations?

Shop Owner: \_\_\_\_\_

Customer: She enjoys adventure stories. Do you have any new releases or popular adventure books for her age group?

Shop Owner: \_\_\_\_\_

Customer: That sounds perfect! I'll take one. Also, do you have any puzzles or activity books to keep her engaged during the summer break?

Shop Owner: \_\_\_\_\_

Customer: These are great! I'll take a puzzle book as well. Can you gift-wrap both the adventure book and the puzzle book, please?

Customer: How about something with colorful animals? That should be perfect. Thank you so much for your help!

Shop Owner: \_\_\_\_\_

Customer: No, that's everything. Thanks again for your assistance. I'm sure my niece will love these!

Shop Owner: \_\_\_\_\_

**OR**

**(A) Speech Writing.**

**16 (8+8)**

Abhay Patel has to deliver a speech during Independence Day in the college. The subject is "Subhas Chandra Bose" the Freedom Fighter write a speech on behalf.

**(B) Descriptive Project Report (Any one)**

1. "Analyzing the Economic Impact of Tourism on Local Communities: A Regional Study"
2. "Environmental Pollution Control Measures and Their Effectiveness in Urban Areas"
3. "A Comparative Study of Educational Systems: Examining Approaches to Curriculum Development"
4. The role of NGOs in the growth of rural areas

**Q. 4 Writing the formal letter. (Any one).**

**(10)**

1. Write an Invitation letter to your parents to Attend a Seminar"

**OR**

2. Write a letter to the Principal of Recommendation for College Admission"

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